

How to Ride MetroBus

Plan Your Trip

Transit App

Download Transit app to your mobile device to plan your trip, check service alerts, buy a mobile fare or see the real-time location of your bus, all from the palm of your hand.

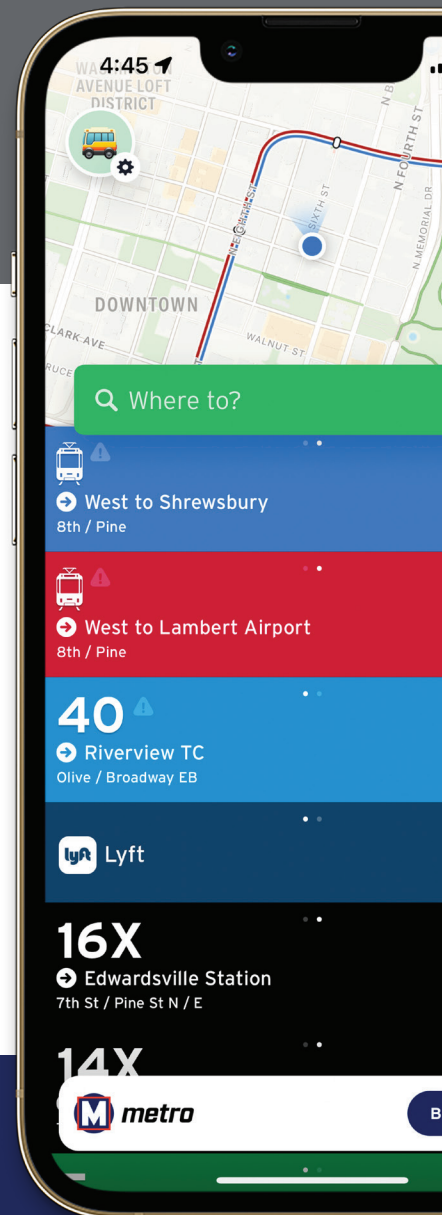
Transit Information

Contact a Transit Information expert who can create a custom trip plan for you. Available Monday through Friday, 7 a.m. – 6 p.m.

314.231.2345 (phone) | 314.207.9786 (text)

MetroStLouis.org

Visit the Metro Transit website to check schedules, maps, service alerts and other information.



Catch Your Bus

Waiting for the Bus

Arrive at the bus stop at least five minutes before the scheduled departure time. As the bus approaches, be sure to check the headsign at the front of the bus to make sure it has the right number and is headed in the right direction.

Boarding the Bus

Stand or wave as the bus approaches to signal to the operator you want to ride. Have your Metro pass ready and use the front door to board the bus. Pay your fare by swiping it through the farebox. Please ask your bus operator if you have any questions or need assistance.



Enjoy the Ride

Head down the aisle to find a seat and enjoy your ride. Remember, the seats in the front are reserved for older customers or those with disabilities. You can hold on to a pole or overhead strap if no seats are available.

To signal you want to exit the bus at an upcoming stop, pull the hanging stop cord that runs along the side windows to request a stop. When the bus has stopped, exit from the rear door.

Follow the Rules of the Ride

Help make sure all customers enjoy their Metro Transit trips by following these rules:

- Respect other passengers
- Don't be loud or unruly - no offensive language or behavior
- Please don't lie down or put your feet on the seats
- Use headphones when listening to music
- Keep the volume down if you're talking on your phone
- No eating or drinking - all food and drinks must be in closed containers
- No littering
- No smoking, drugs, alcohol or vaping is allowed
- No weapons of any kind
- Please do not disturb your bus operator unless there is an emergency

Staying Safe While Riding

Metro Transit Public Safety

Our Public Safety team is available 24/7 if you have any issues or concerns:

314.289.6873 (phone) | 314.300.0188 (text)

Unlike a school bus, **cars and trucks DO NOT stop for MetroBus**, so please take extra care when crossing the street.

- Use a crosswalk to safely cross the street
- DO NOT cross the street immediately in front or behind the bus

