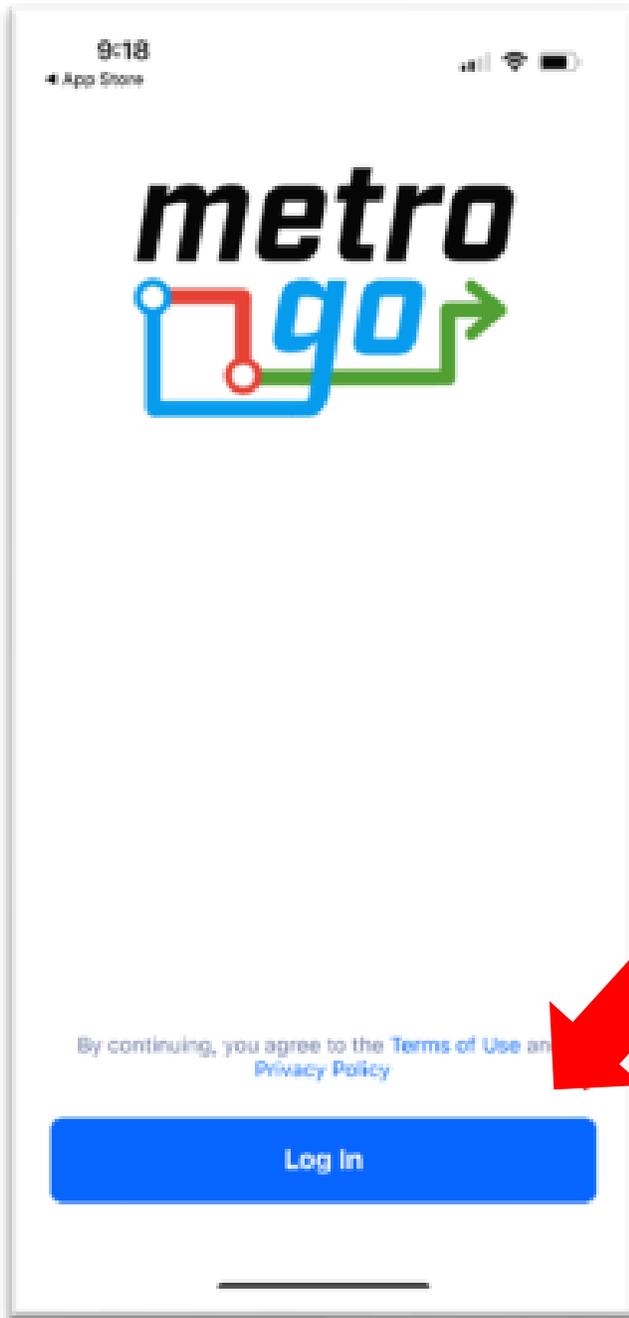


Download and Install the MetroGo! App from the Apple App Store or Google Play Store

Search for MetroGo or STL Call-A-Ride to find the app. Look for the app logo:





Click the Blue 'Log In' Button



9:20
App Store

<

Enter your phone number

 +1 314

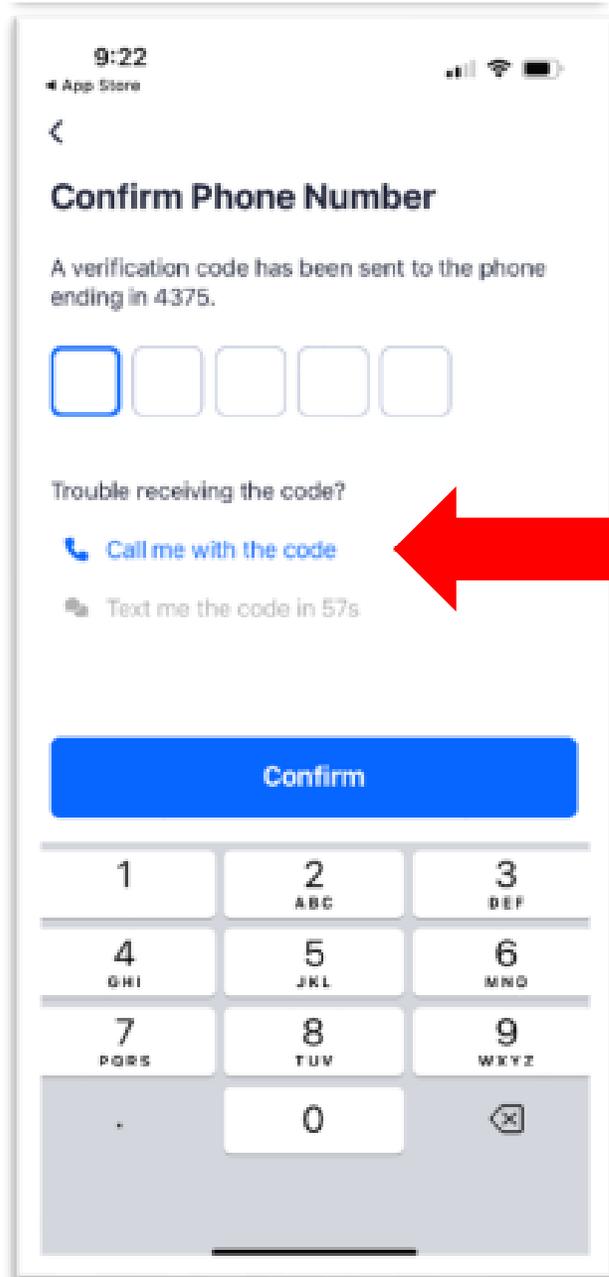
By confirming, you agree to receive trip and service notifications to this phone number. Data rates may apply.

Confirm

Enter Your Mobile Phone Number

This number must already be associated with your Call-A-Ride account in order to use the app.

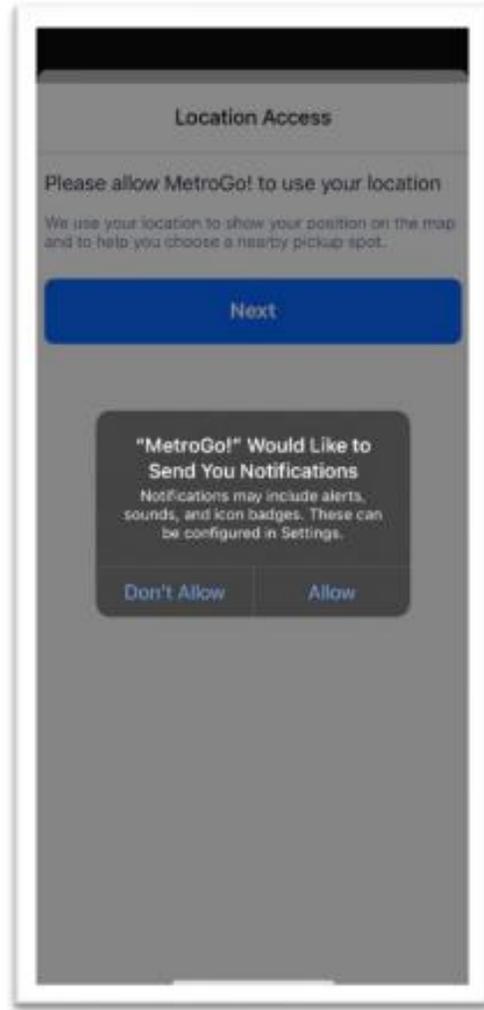
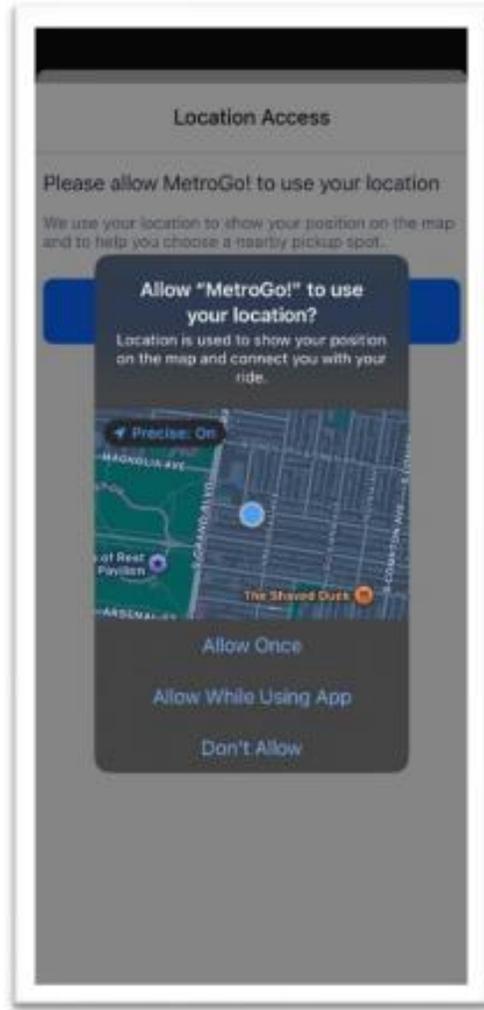




Enter the verification code you received by text after you entered your mobile number.

You can also choose to receive this code through an automated phone call instead.

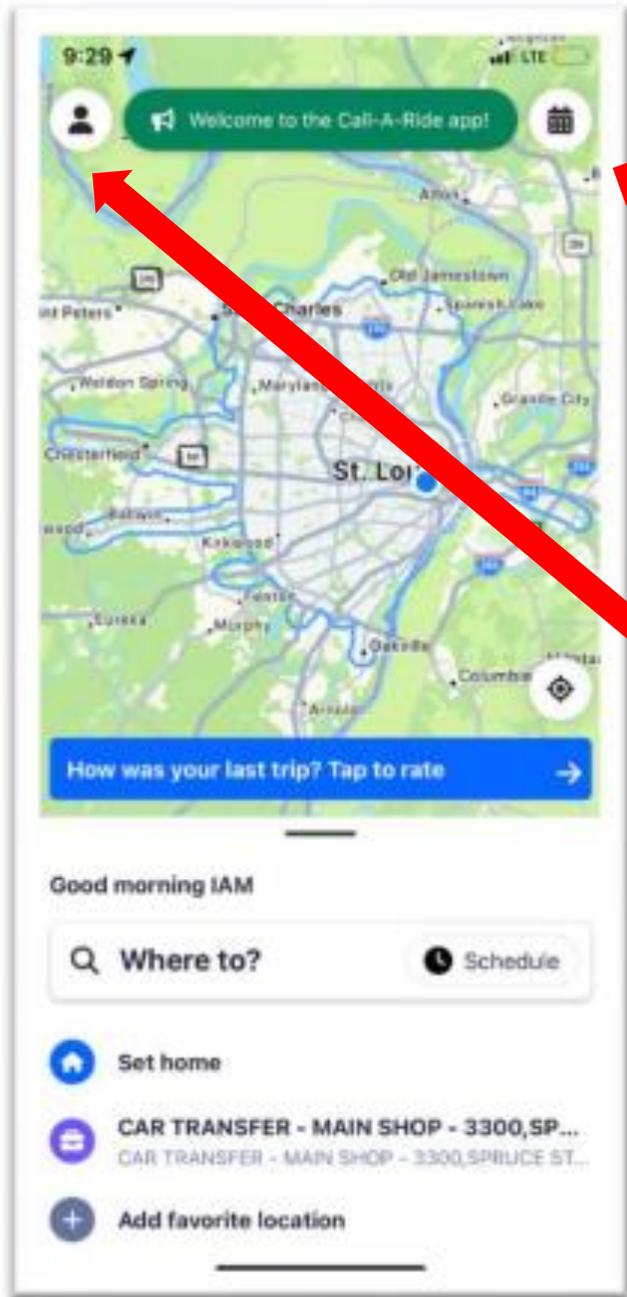




**Give MetroGo!
permission to use your
location.**

**Select “Next” or
“Allow” or “Allow
While Using App”
when prompted by
your mobile device.**





This is the MetroGo! Home Screen.

The icon in the right-hand corner brings up a list of all your scheduled trips.

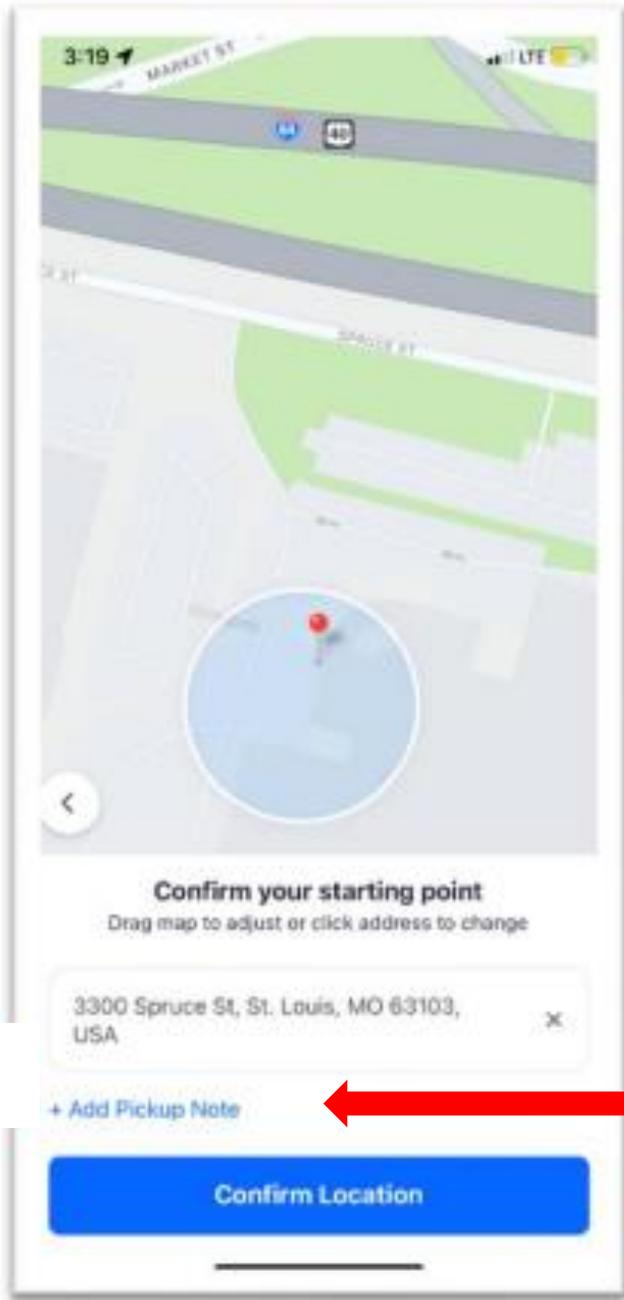
The icon in the left-hand corner brings up your account information, where you can view past trips and set up a payment method.





Schedule a trip by entering where you want to travel in the “Where to?” box below the map and selecting your destination.

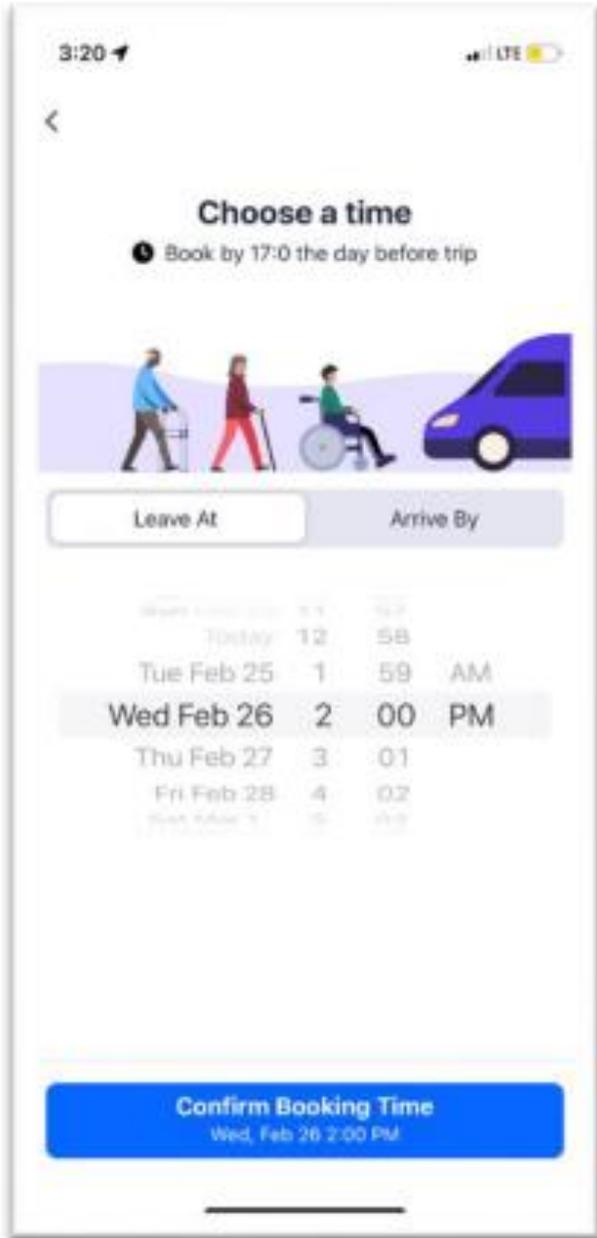




Confirm your pickup address.

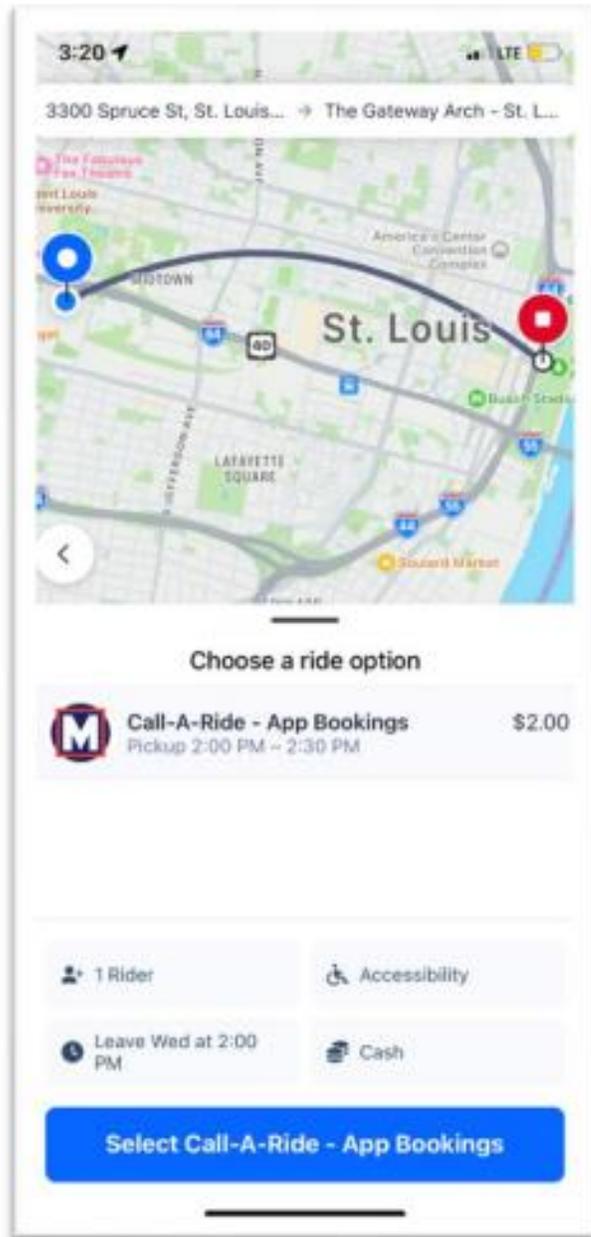
You can also add a note for your driver here.





Confirm the date and time of your trip.





a.

b.

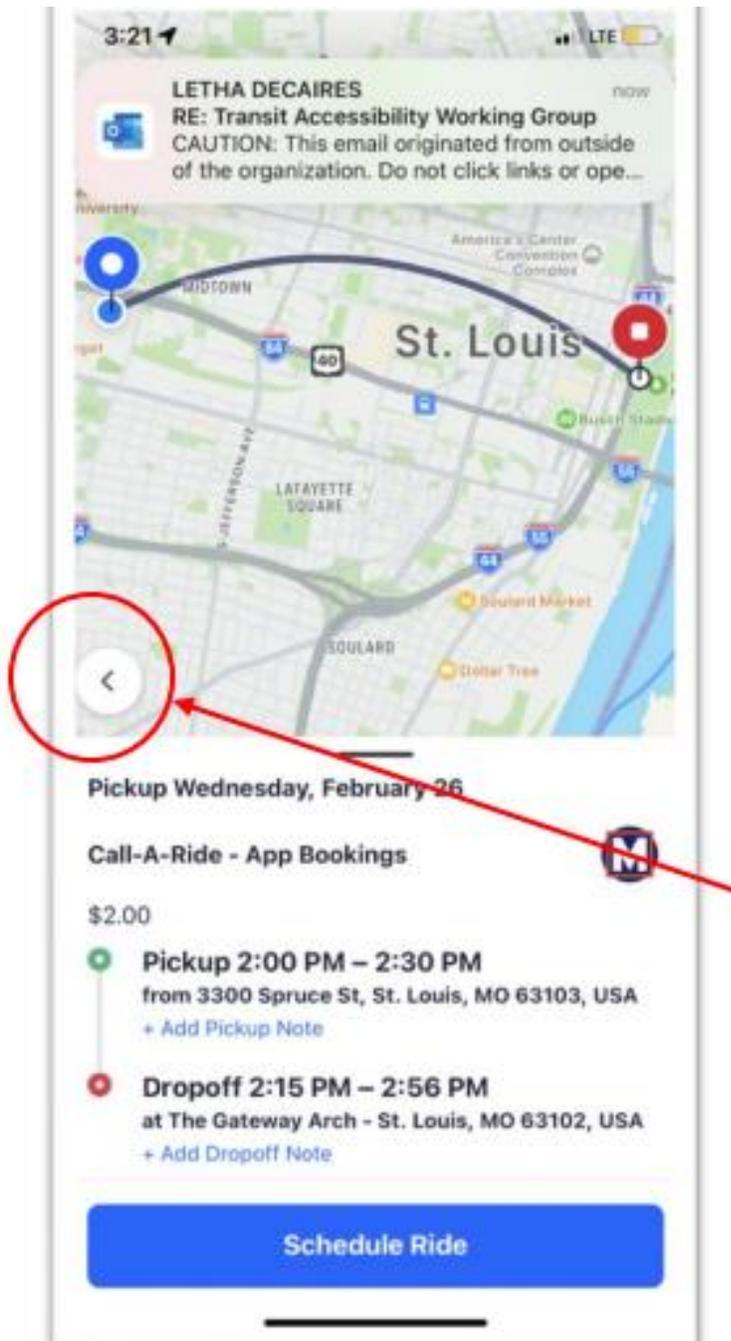
c.

d.

Doublecheck your trip details:

- Correct number of passengers (do you have anyone riding with you?)
- Correct date and time
- Correct accessibility devices
- Correct form of payment

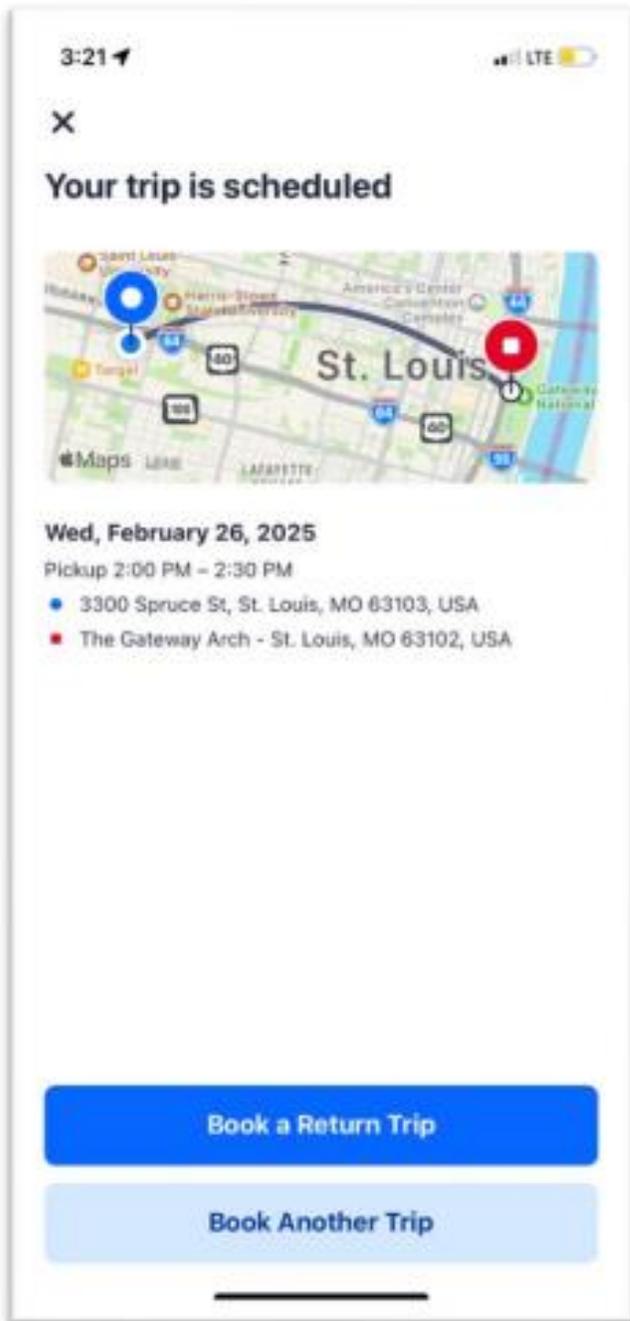




Verify your trip summary, and if everything looks good, select 'Schedule Ride'.

Tip: Use the back arrow to return to a previous screen and edit your trip details if needed.





After your trip is scheduled, you can book a Return Trip or another trip.

Contact us if you need any assistance:

Call: [314-982-1505](tel:314-982-1505), Option #6

Email: CAR.Fare@MetroStLouis.org

