

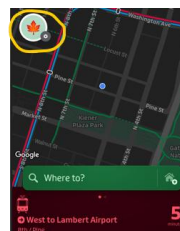
Linking your RideOn Card to the Transit App

Step by Step Guide

1.) Download the Transit App  transit

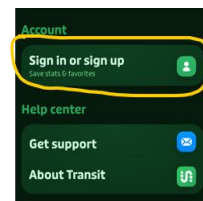
2.) Click the Settings Icon

- a. This symbol may be different for each user, however direct passenger to the circle in the upper left-hand corner of the map.



3.) Sign In/Sign Up

- a. If the passenger needs to sign up, allow them to complete the process.
- b. The passenger must know the email and password to the account.
 - i. The passenger must be able to type in the password.
 - ii. The passenger must be able to access the mail.
 - iii. A verification email will be sent after sign up.

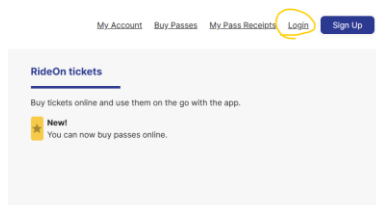


4.) Go to the Ride On Portal on a web page.

- a. MetroStLouis.org/MyTickets.

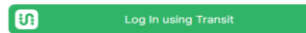


5.) Click "LOGIN"

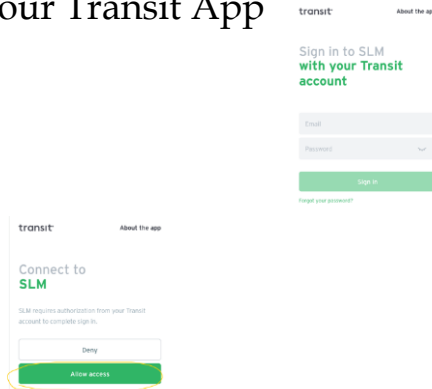


6.) Select “Login Using Transit”

- a. You **MUST** press the GREEN button!
- b. Please use the same email and password
- c. that you use for your Transit App

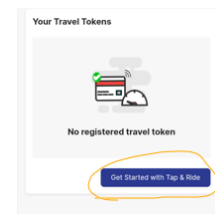


7.) Click “Allow Access”

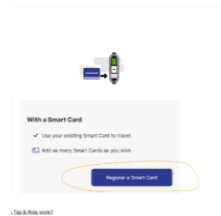


8.) After selecting “Allow Access,” it should direct you back to your account page

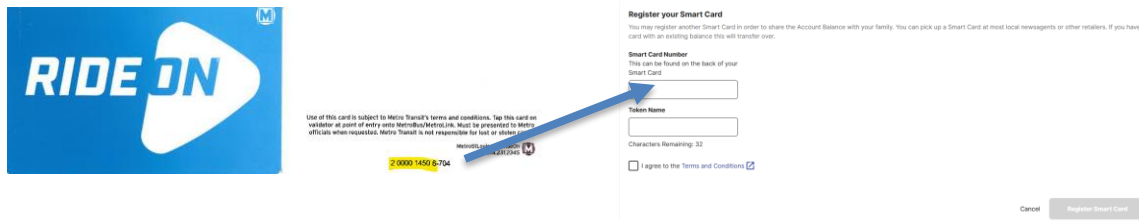
9.) Scroll down and click “Get Started with Tap & Ride”



10.) Click Register A Smart Card



11.) Enter the 10-digit number from the back of the Ride On Card into the box labeled “Smart Card Number”



12.) You are able personalize the name of your card in the box labeled “Token Name”

13.) You will then click “Register Smart Card” and your card is now linked to your Transit App.

Tap & Ride in Transit App (After linking RideOn Card)

- 14.) Scroll down to “Add Travel Token”

+ Add Travel Token

- 15.) Click Create My Mobile Barcode



- 16.) Name and confirm the mobile barcode

Create a Mobile Barcode
You can also create a Mobile Barcode using the app. Smartphone required.

Barcode Name (required)
Give your Barcode a name to personalize it

Characters Remaining: 32

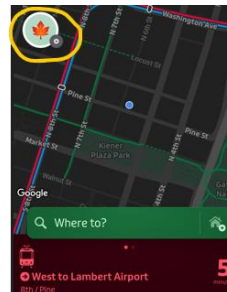
☐ I have a smartphone and understand that the app is required to view and use a Mobile Barcode.
☐ I have read and agree to the Terms and Conditions [\[Link\]](#)

Register a Smart Card Instead Create my Mobile Barcode

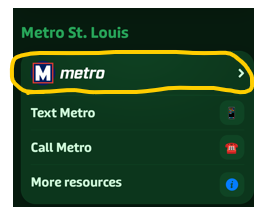
You are now set to Tap & Ride!

- 17.) Re-open your Transit App

- 18.) Click on the Settings Circle

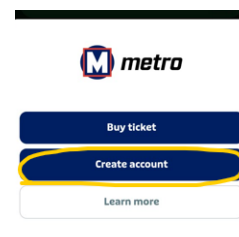


- 19.) Scroll down and click the Metro Tab

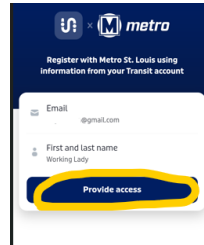


- 20.) Click “Create Account” or “Sign In”

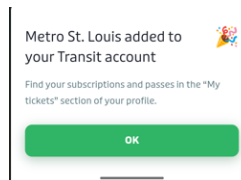
- a. This should display your information



21.) Click Provide Access



22.) This should display “Metro Account Added”



Passengers can now manage their card through the RideOn Portal or within the Transit App.

**If the passenger has additional questions, please contact
314-982-1424
myconcerns@bistatedev.org**